

**Board of Directors  
Meeting Minutes of May 7, 2021  
Via Zoom Conference (Due to COVID-19)**

MEMBERS PRESENT: Bill Campsey  
Patrick Day  
Charlie Faas  
Tanvi Kothari

GUESTS : Ann Bui  
Paul Cingolani  
Raymond Luu  
Kathleen Prunty

**I. CALL TO ORDER**

Interim Board Chair Charlie Faas stated that this would not be an official meeting due to our student representative Zobieda Delgadillo not present due to illness, therefore we have no quorum. It is important, however, to give year end updates. Unofficial meeting called to order at 2:03PM

**II. PUBLIC COMMENTS**

No Public Comments.

**III. APPROVAL OF AGENDA**

Unofficial meeting – not needed

- a. Board Meeting Minutes of October 26, 2020

Due to unofficial meeting will approve minutes at next Board meeting in Fall 2021.

**V. INTERIM BOARD CHAIR'S REPORT – CHARLIE FAAS**

VP Faas reiterated that it has been an odd / crazy year. There have only been 850 students in housing and only half of them use the dining commons. Financially, it has been a tough year with all operations being closed. We anticipate getting back up to speed in August when students move back into

housing and our numbers go up. There are some new changes coming with dining that Paul Cingolani will update us on. As for the apartments, we have a couple units empty now and will need to figure out what work needs to be done to get them back online and have cash flow again.

**VI. OPERATIONAL REPORT**

Paul Cingolani stated that dining services closed what they needed to based on the numbers on campus. Chartwells went from 700 associates down to 62 but will ramp up to 350 by Fall semester and hope for normalcy by 2022. There has been buzz about new leadership – Eric Rouse has been hired as the new marketing director and the new executive chef is Pauline Lam who comes from Bon Appetite and spent 10 years on the Google campus. She has a very diverse background when it comes to cuisine. Looking forward to welcoming back the students in the Fall with many new vegan and vegetarian options, a new allergen free section and more grab and go options in Village Market.

In the Student Union, Mr Cingolani stated that they are enhancing the burger concept so the food will be hot. Pre-covid with Shake Shack by the time students received their meals the food would be cold. Everyone is very excited about the addition of Halal Shack which is a minority owned restaurant serving fresh Muslim food. The demand for this option on campus has been high and meets our demographics. The plan for Fall is to have a lot of pop ups as well as look for a fresh new coffee brand. We use to use Barefoot. VP Faas mentioned to look into Nirvana Soul on 1<sup>st</sup> Street. It is owned by 2 minority women out of Oakland and rumored to be a good brew. Mr. Cingolani stated they are on the list as well as Blvd Coffee who has a unique marketing brand.

Mr. Cingolani also stated that the goal is to enhance technology by having people utilize Boost more and order ahead, as well as a frictionless check out similar to AmazonGo. In Spring 2022, a new Starbucks will open at MLK Library.

There have been a lot of discussions regarding the world of dining post COVID. For example no more salad bars. The focus will be on the health and safety of the community, and following county and University guidelines. Proper signs will be in place before repopulation.

Questions: Patrick Day stated that he met and had a great conversation with the Founder and CEO of Halal and SpartanEats should invite student groups for a tasting which could be a big win. Mr Cingolani stated that is a great idea.

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VP Day asked where Chef Lam was prior. Mr Cingolani stated she was an ex-pastry Chef went to Cordon Bleu in France before switching to the savory side and worked at the Google campus for 10 years. This will be her first time on a university campus.

**VII. COMMITTEE REPORTS**

None

**VIII. NEW BUSINESS**

**a. Spartan Shops, Inc. FY21-22 Budget**



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**We hereby certify that the foregoing meeting minutes were duly presented and approved by the Board of Directors of Spartan Shops, Inc. at a regular meeting held on September 24, 2021 at San Jose, California.**

\_\_\_\_\_ Date: Septme dua4nS Td(D)7tyDa 1 Tf .4 (a)