

Overview

Results from the 2015 Campus Climate Survey indicate that overall attitudes toward the university are mostly upbeat. A majority of students, faculty, staff, and safety,

change of ideas, and
and leadership.

The new survey asked
on its climate,

diversity, student supports, working environment, administration, and on campus interactions. Respondents also provided detail on the frequency and nature of discrimination or harassment on campus. In addition, the survey collected written comments, all of which were read and grouped into common themes. In total, the survey obtained 6,862 usable responses, including 2,125 open-ended comments.

while 59 percent

General climate viewed favorably

On a range of attributes, most students, faculty, staff, and administrators rated SJSU's overall climate positively. For example, 71 percent of students perceived the university climate as either "moderately" or "very much" respectful,

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More than 100 written comments also spoke of problems around open communication at SJSU. More than 60 comments raised concerns about the

versus 25 percent unfavorable and for administrators 46 percent favorable versus 31 percent unfavorable.

Asked whether job recruitments in recent year had made an honest effort to hire

that faculty morale on campus was good, a significant decline from 2010. Faculty were almost evenly split on whether their compensation was equitable and most believed that other employment practices, such as the evaluation of lecturers and the handling of grievances were fair.

Concerns about campus leadership

Some of the strongest views expressed in the survey—both in the written comments and in the survey—were about matters of campus administration and governance. When comparable questions were asked in 2010 and 2015, there was a substantial decline in satisfaction regarding campus leadership, in particular by faculty and administrators themselves. Almost two-thirds of faculty in 2015 said they were dissatisfied with campus administrative leadership, with many believing that the university was not using its resources to the best of its ability to succeed. The rates of dissatisfaction were similar for administrators and staff, at 47 and 40 percent, respectively. However, when asked whether SJSU was well managed university, most administrators (59 percent) disagreed. (Students were not asked a comparable question.)

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Feedback on the survey

More than 300 respondents took time to make comments and suggestions about the survey itself. Their remarks included both criticism and praise for the effort, and a number provided constructive feedback on how to conduct the survey and use its results better. Those responses will be retained and shared with the appropriate individuals in future surveys.

More information

The survey results were prepared by the SJSU Office of Institutional Effectiveness and Analytics. Additional reports, including results of the previous surveys, are available online at www.sjsu.edu/assessment/projects/campusclimate.

Related reports

"Preview of Findings." December 2015. Available from www.sjsu.edu/assessment/projects/campusclimate.

"Detailed Data Exhibits." December 2015. Available from www.sjsu.edu/assessment/projects/campusclimate.

"Qualitative Report." December 2015. Available from www.sjsu.edu/assessment/projects/campusclimate.