

**Leslie Albert, Ph.D.**  
**Director**  
**School of Information Systems and Technology**  
**College of Business, San Jose State University**  
[leslie.albert@sjsu.edu](mailto:leslie.albert@sjsu.edu)

**Academic Background**

Ph.D. The University of Oklahoma, Norman, Oklahoma, Business Administration – Management Information Systems (MIS), 2007

M.B.A. The University of Oklahoma, Norman, Oklahoma, 2001

B.S. Florida State University, Panama Canal Branch, Computer Science, 1999

**WORK EXPERIENCE:**

**Academic Experience**

Director, School of Information Systems & Technology (SISTech) (August 2021 to present)

Professor, San Jose State University (2020 to present)

Founder & Director, Center for Organizational Resilience (May 2016 to present)

Associate Professor, San Jose State University (2014 to 2020)

LCoB Acting Associate Dean for Undergraduate Programs (spring 2017)

Assistant Professor, San Jose State University (2007 to 2014)

**TEACHING:**

**Courses Taught**

Systems Analysis & Design (OU), VBA Programming (OU), Business Systems and Policy (SJSU BUS4 188), Fundamentals of MIS (SJSU BUS4 110A), Information Security Management (SJSU BUS 297D), Information Security and Assurance Management (SJSU BUS4 118C), Cyber Risk Management (SJSU BUS 248)

**Professional Training**

Butler / SJSU online Cyber Risk Management Certification Module: “How Cyber Risk is Managed”

**INTELLECTUAL CONTRIBUTIONS:**

**Refereed Articles**

13. Chen, Y., Jensen, S., & Albert, L. J. (accepted May 2022). Artificial Intelligence (AI) Student Assistants in the Classroom: Designing Chatbots to Support Student Success.

12. Chen, Y., Albert, L. J., & Jensen, S. (Jan. 2022). Innov

9.

5. Aggarwal, N. & Albert L. (2009). Leveraging Relationships with Web 2.0 Consumer Communities as a Strategic Capability. San Francisco, CA.

4. Albert, L. & Zmud, R. W. (2006). Can Technology Help Individuals Be More Creative? Enabling Individual Knowledge Discover through Technology.

3. Albert, L. J. & Chidambaram, L. Exploring the Impact of CMC Technology on Strong and Weak Ties, (OCIS track), New Orleans, Louisiana.

2. Shaft, T. W., Albert, L. J., & Jaspersen, J. A Longitudinal Study of Information Systems Developers Understanding of Software Development Concepts During a Transition from Structured to Object-Oriented Development, in New York City, NY.

1. Miranda, S., Bostrom, R. P., & Albert, L. J. Communication Media and Intersubjectivity in Small Groups, in New York City, NY.

**Refereed Book Chapters**

Hill, T. R., Albert, L., & Venkatsubramanian, S. (2011). Gender Differences in Social Networking Presence Effectiveness.

Journal of Management Information Systems, 28(4), 611-630.

λ

Journal of Management Information Systems, 28(4), 611-630.



**University Assignments****Member:**

2021: Exceptional Assigned Time Committee (EATC)

2014: Search Committee memberComrCm

2001: Beta Gamma Sigma Member

2000: Michael F. Price Scholarship

1999 to 2000: Frakes' Memorial Scholarship