

FLEXIBLE SPENDING PLAN (FSA) CARD FREQUENTLY ASKED QUESTIONS

General Questions on the ASIFlex Card

1. What is the ASIFlex Card

The ASIFlexCard is a special purpose Visa Card that gives participants an easy, automatic way to pay for eligible health care/benefit expenses under the Health Care Reimbursement Account (HCRA) Plan. The Card lets HCRA participants electronically access the pre-amounts set aside in their HCRA account. Please note: The ASIFlex Card is not applicable to Dependent Care Reimbursements Account (DCRA) Plan participants.

2. How does the ASIFlex Card work?

It works like a MasterCard or Visa Card, with the value of the participants account(s) contribution stored on it.

h] TJ 36.273 0 Td [(l)5.3 (l)5.2 (be)0.9 (de)0.8 (duc)0.8 (t)5.3 (e)0.8 (d)TJ (-)Tj ()Tj -0.005 Tc 0.005 Tw -36.273 -

4. How will a participant know to submit receipts to verify a charge?

ASIFlex will send the initial request for follow up documentation within a few days of the ASIFlex Card transaction. If the participant does not comply with the initial request, ASIFlex will make a second request in